

MERFIN SHARES AND STOCK BROKING P. LTD.

B-101, Bhaveshwar Plaza, L.B.S. Marg, Ghatkopar (W), Mumbai - 400 086.

Tel. No. : 022-2500 3589
Tele. Fax. No. : 022-2500 5046.

INVESTOR COMPLAINTS

A Complaint Register shall be maintained at B-103, Bhaveshwar Plaza, L.B.S Marg, Ghatkopar-W, Mumbai 400 086 containing the details of all the complaints and the status and action initiated by the Member containing the following details.

- ✓ Date
- ✓ Client Code
- ✓ Client Name
- ✓ Nature of Complaint
- Action Taken
- Signature of Member
- Signature of Client

The company shall also have an exclusive email id for receipt of client complaints which shall be reported to the Exchanges and prominently displayed on the company's website (if any).

The compliance officer shall verify the designated id for client complaints/query v.i.z mayur24solanki@rediffmail.com on a daily basis and report to the management as and when any complaint is received.

For MERFIN SHARES AND
STOCK BROKING P. LTD.

Mayur

Director / Authorised Signatory